



Entreprise
B
Certifiée

Nespresso rejoint
le mouvement B Corp™,
qui s'engage à avoir
un impact positif.



THE POSITIVE CUP

Because coffee can be a force for good.

2024 PROGRESS STATUS

NESPRESSO

“AT NESPRESSO, EVERY CUP OF COFFEE CARRIES A STORY. A STORY OF REVIVAL AND AN AMBITION TO MAKE A POSITIVE IMPACT ON THE WORLD.”



It is an honour to step into the role of CEO at *Nespresso* and lead this remarkable organisation into its next chapter of growth. *Nespresso* has always been a brand driven by passion – for coffee excellence, for innovation, and for creating positive change. Together, we have laid a strong foundation for a promising future. At *Nespresso*, every cup of coffee carries a story of quality. A story of revival and an ambition to make a positive impact on the world.

Our net zero journey

We are proud that our greenhouse gas reductions and removals contribute to Nestlé’s target of net zero by 2050. *Nespresso*’s specific commitments are approved by the Science Based Targets initiative (SBTi) and aligned with the Paris Agreement’s 1.5°C target. The work we are doing in *Nespresso* Sustainable Quality™ AAA Program origins helps to address the effects of climate change they are already experiencing.

Driving change together

This past year has brought a series of impactful developments that reflect *Nespresso*’s commitment to sustainability, inclusion and innovation. In March, at our *Nespresso* Sustainability Advisory Board meeting in Paris and the inspiring ChangeNOW summit, we discussed new ways to help address climate change through regenerative agriculture and supporting farmers in this transition.

We continue to support initiatives that create meaningful opportunities for under-represented communities. Café Joyeux, a charity dedicated to helping people with disabilities gain employment, is now available in multiple regions. By contributing to its expansion, we reinforce our commitment to social impact and reviving opportunity and hope through coffee. In the UK, we initiated a partnership with Change Please to support their mission of creating employment opportunities in the coffee sector.

Reviving soil health and nature

We are also implementing regenerative agricultural practices across our coffee supply chain through the *Nespresso* Sustainable Quality™ AAA Program,

supporting farmers who aim for high-quality coffee for future generations. Soil health is a priority for us. We are proud of a new soil monitoring system we have put in place in partnership with Genesis. Early results from Brazil and Nicaragua are encouraging, and we are exploring opportunities to scale the initiative. Additionally, our partnership with Ubees in Colombia led to the pilot launch of our honey products, *Nespresso* Bloom, in the USA this September – a significant milestone in promoting natural pollination and farmer income diversification.

Advancing circularity through partnerships

Our commitment to circularity remains steadfast as we work toward a system that minimises waste and preserves resources. Improving recycling rates is vital, and while progress is steady, we recognise the challenge of increasing participation across markets. This past year, we saw our global recycling rate rise to 35%, underscoring our dedication to making recycling more accessible. Our RELOVE machine refurbishment programme expanded to seven new markets, taking us to 21 in total. For us, circularity goes beyond materials – it’s about fostering a mindset of shared responsibility, inspiring every member of our community to act for the future.

A path forward to continue our progress

In 2025, we are preparing for B Corp™ recertification, which underscores our dedication to high standards and using our business as a force for good. Our participation in multiple events and panel discussions on collective impact is part of that endeavour.

Looking ahead, I am filled with optimism about the future of *Nespresso*. We are convinced that together with our team and partners, we can continue to strive to revive nature and communities for the future of high-quality, more sustainable coffee. Putting our convictions into action we want to strive for every cup of *Nespresso* not only to delight but also to contribute to a more sustainable future.

PHILIPP NAVRATIL
NESPRESSO CEO



As we report back on our activities in 2024 and look ahead to the challenges and opportunities of the next five years, I return to the convictions that guide our strategy and shape our actions. At Nespresso, sustainability is at the heart of who we are, how we see the world, and how we want to be seen. In 2024, we once again turned those convictions into action.

We believe that a low-carbon economy is the only future

The biggest driver of greenhouse gas emissions is the green coffee supply chain – from cultivation to cherry processing. When I visited the Tres Meninas farm in Brazil, I experienced firsthand how the transition to regenerative agriculture is reducing emissions at the farm level. Each emissions reduction made at each farm contributes to our global climate strategy and helps build resilience against increasingly unpredictable weather patterns in some producing regions. We are also very proud to have had our emissions reduction targets – including our near-term, net-zero, and FLAG targets – approved by the Science Based Targets initiative (SBTi)¹ in 2024.

We believe that nature is our greatest ally in securing the future of coffee

This came home to me when I was with the farmers in Karnataka, India, in April last year. I was inspired by the beauty of the farms, with their significant forest cover and reliance on natural fertilisation methods. It reminded me of just how beautiful agroforestry coffee landscapes can be. As I write this, Nespresso is making these coffees available to consumers in India, where we have just opened our first store. Last November, I also

witnessed the progress we are making in Colombia, where installing and protecting beehives is strengthening biodiversity, boosting farmer incomes, and creating exciting new products for consumers.

We believe that every farm and farmer is unique, and no one should be left behind

Our partnership with Fairtrade International is deeply important to me. Combining the Fairtrade premiums we pay with innovative schemes such as crop insurance and retirement savings is having a meaningful impact on the lives and livelihoods of thousands of coffee farmers. The entire Nespresso team is proud of this work.

We believe that no resource should be thrown away

We continue working to have our aluminium capsules accepted in public recycling bins. This year, our coffee capsules were included in the blue bin in Belgium and, recently, in the northern region of the Netherlands. Aluminium is a widely recycled material and one of the best materials for preserving coffee freshness. Our certified² paper-based capsules, which are both industrial and home compostable, are now accepted in public biowaste bins in France, Italy and Geneva, Switzerland.

We believe that coffee can be a force for good

Towards the end of last year, we signed a landmark agreement with our long-standing partners to establish the Nespresso Center for Regenerative Coffee Agriculture in Matagalpa, Nicaragua. This marks the beginning of a new chapter where we will host research programmes with Nestlé Research and

Development (R&D) and other centres of excellence. We believe that shared platforms and partnerships with like-minded professionals and organisations will always allow us to go further, faster – helping us in our efforts to create a positive impact on people and the environment.

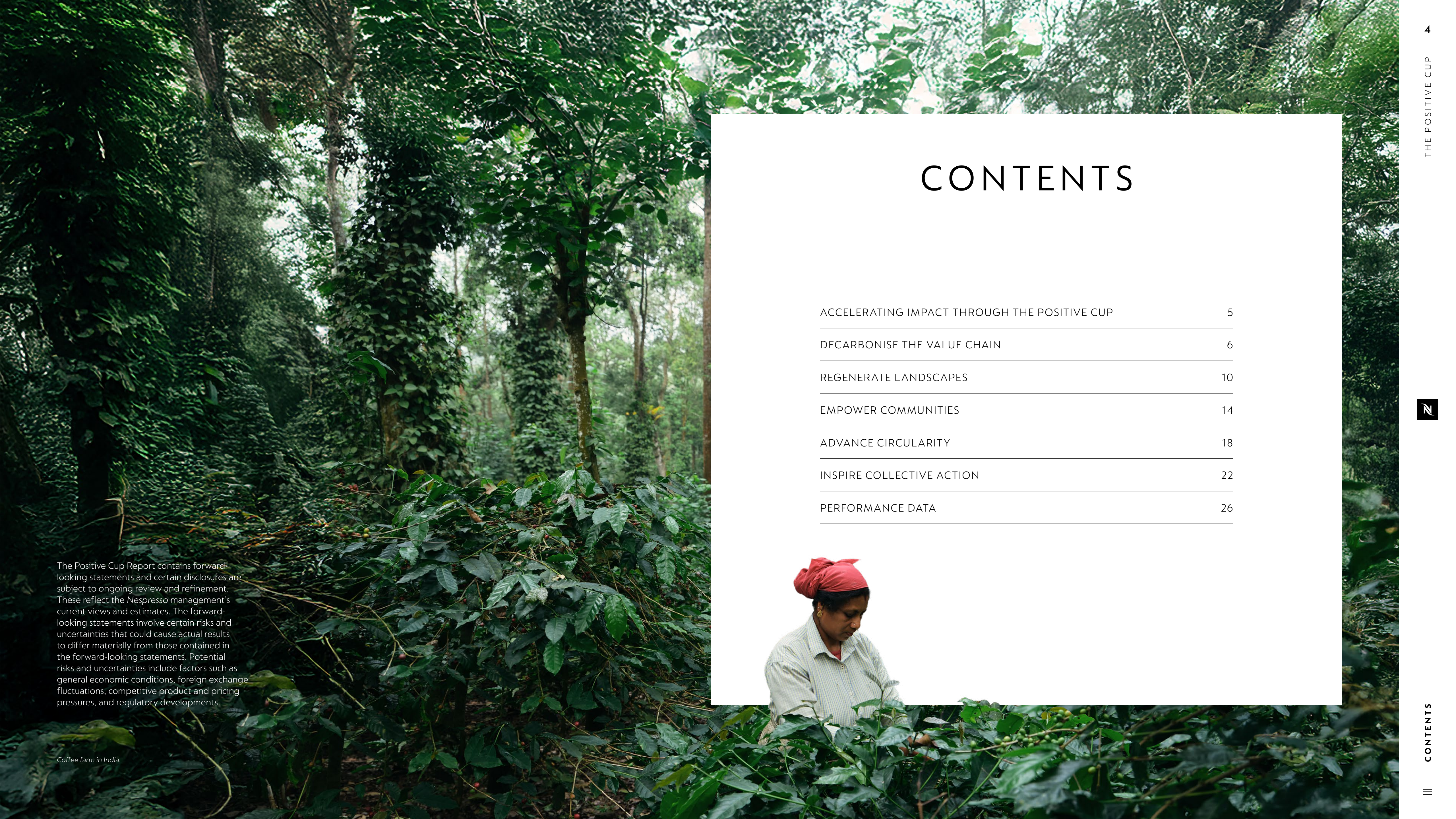
In this report, you will see many examples of how we are continuing to put our convictions into practice – and how those practices are driving real-world impact and improvement.

JÉRÔME PEREZ
GLOBAL HEAD OF SUSTAINABILITY, NESPRESSO



1. Nespresso achieves important milestone in climate commitment: SBTi approves greenhouse gas emission reduction targets [nestle-nespresso.com/nespresso-achieves-important-milestone-climate-commitment](https://www.nestle-nespresso.com/nespresso-achieves-important-milestone-climate-commitment).
2. TÜV certification.





The Positive Cup Report contains forward-looking statements and certain disclosures are subject to ongoing review and refinement. These reflect the Nespresso management's current views and estimates. The forward-looking statements involve certain risks and uncertainties that could cause actual results to differ materially from those contained in the forward-looking statements. Potential risks and uncertainties include factors such as general economic conditions, foreign exchange fluctuations, competitive product and pricing pressures, and regulatory developments.

Coffee farm in India.

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ACCELERATING IMPACT THROUGH THE POSITIVE CUP

DECARBONISE THE VALUE CHAIN

CONVICTION

WE BELIEVE THAT A LOW-CARBON ECONOMY IS THE ONLY FUTURE

AMBITION

So we will aim to reduce and remove emissions throughout our value chain even as our business evolves

GOAL

Net zero GHG emissions

IN ACCORDANCE WITH



GOAL TIMING

By 2050¹

1. We are committed to achieving Net zero GHG emissions by 2050 in accordance with SBTi standards, and are now accelerating towards our SBTi 2030 near-term targets, approved in May 2024.



REGENERATE LANDSCAPES

CONVICTION

WE BELIEVE THAT NATURE IS OUR GREATEST ALLY IN SECURING THE FUTURE OF COFFEE

AMBITION

So we will scale up regenerative agricultural practices to help restore landscapes and enhance farmers' livelihoods

GOAL

Source 95% of AAA coffee from farms practising regenerative agriculture²

IN COLLABORATION WITH



GOAL TIMING

By 2030

2. By 2030, we aim that 95% of our green coffee volume will be rated Bronze on the Rainforest Alliance Regenerative Coffee Scorecard, out of which 70% will be rated Gold.



EMPOWER COMMUNITIES

CONVICTION

WE BELIEVE THAT EVERY FARM AND FARMER IS UNIQUE AND NO ONE SHOULD BE LEFT BEHIND

AMBITION

So we will expand proven solutions that build resilient communities and transform livelihoods

GOAL

All AAA smallholder farmers in Colombia, Guatemala, Indonesia, Mexico and Peru receive the Living Income Reference Price³

IN COLLABORATION WITH



GOAL TIMING

By 2030

3. On volumes sold to Nespresso, and in origins where the LIRP has been established by Fairtrade international and the majority of AAA coffee farmers are smallholders.



ADVANCE CIRCULARITY

CONVICTION

WE BELIEVE THAT NO RESOURCE SHOULD BE THROWN AWAY

AMBITION

So we will do everything we can to avoid waste

GOAL

60% global aluminium capsule recycling rate



GOAL TIMING

By 2030



INSPIRE COLLECTIVE ACTION

CONVICTION

WE BELIEVE THAT COFFEE CAN BE A FORCE FOR GOOD

AMBITION

So we will harness the strength of our brand, people and partnerships for positive impact

GOAL

Renew B Corp™ certification with a B Impact score ≥90

AS MEASURED BY



GOAL TIMING

By 2025



We believe that a low-carbon economy is the only future.

WITH THE ENDORSEMENT OF SBTI,
NESPRESSO IS JOINING A MOVEMENT OF
COMPANIES LEADING THE WAY IN CLIMATE ACTION.

IN ACCORDANCE WITH



AAA landscape in Colombia.



**DECARBONISE
THE VALUE CHAIN**

**WE ARE COMMITTED TO TAKING
ACTION ON CLIMATE CHANGE**

So we will aim to reduce and remove emissions throughout our value chain even as our business evolves.

LONG-TERM GOAL¹

**NET ZERO GHG
EMISSIONS BY 2050**

IN ACCORDANCE WITH



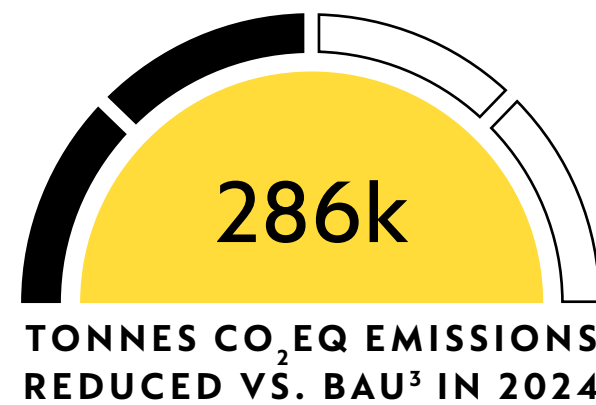
NEAR-TERM GOAL²

- 50% by 2030 for all scope 1, 2 and 3 (non-FLAG) emissions
- 75% by 2030 for scope 3 FLAG emissions

CONTRIBUTION TO SDGS



2024 STATUS



OUR LEVERS

- Decarbonisation of the Nespresso green coffee supply chain and regenerative agriculture practices
- Innovation and redesign in products, systems and markets
- Optimisation of energy and logistics

2024 KEY ACHIEVEMENT

SBTi's approval of Nespresso targets confirms our commitment to accelerating progress toward net zero.

Since 2023 Nespresso greenhouse gas (GHG) emissions under SBTi scope were back to the 2018 baseline level. We recorded strong progress in FLAG emissions reductions and will continue to advance efforts on hard-to-abate emissions.

2024 STATUS

SBTi approval received for our targets

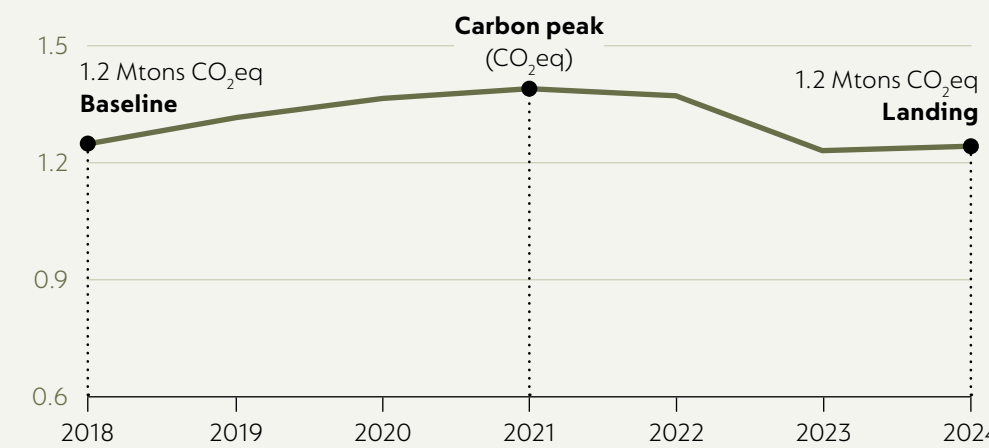
Our GHG emissions reduction targets were approved by the SBTi in 2024. This included full validation of our targets across scopes 1, 2, and 3, including for Forestry, Land and Agriculture (FLAG), positioning Nespresso as a leader in ambitious climate action, with a decarbonisation pathway aligned to the Paris Agreement and its goal of limiting global warming to 1.5°C above pre-industrial levels.

Improvement of the coffee primary emission factor on AAA farms

We continue to reduce the primary emission factor of AAA green coffee, with estimates showing a decline in 2024 from 5.0 to 4.3 kg CO₂e/kg GC.⁵ This progress is driven by reductions, removals, and a commitment to zero deforestation. To support this transition, we are equipping AAA farmers with regenerative agricultural practices through the deployment of agronomic packages in Brazil, Costa Rica and Colombia.

1. We are committed to achieving Net zero GHG emissions by 2050 in accordance with SBTi standards, and are now accelerating towards our SBTi 2030 near-term targets, approved in May 2024.
2. Compared to 2018 Baseline.

OUR PATH TO NET ZERO UNDER THE SBTi SCOPE⁴



Climate change maker's network across all our departments

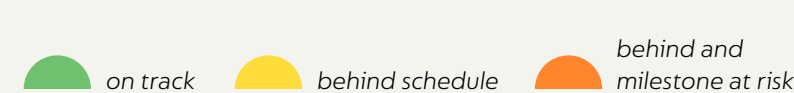
We have launched a Carbon Accounting Tool (CAT) to help identify the source of our impact, track progress and develop forward-looking scenarios. We have also launched a network of over 15 Climate Change Makers across HQ departments to accelerate our path to net zero and close the identified gap to 2030 targets. All markets have also set a target of 100% renewable electricity for their boutiques and offices, further reinforcing our commitment to sustainability.

Agroforestry and reforestation scaled over 10 years

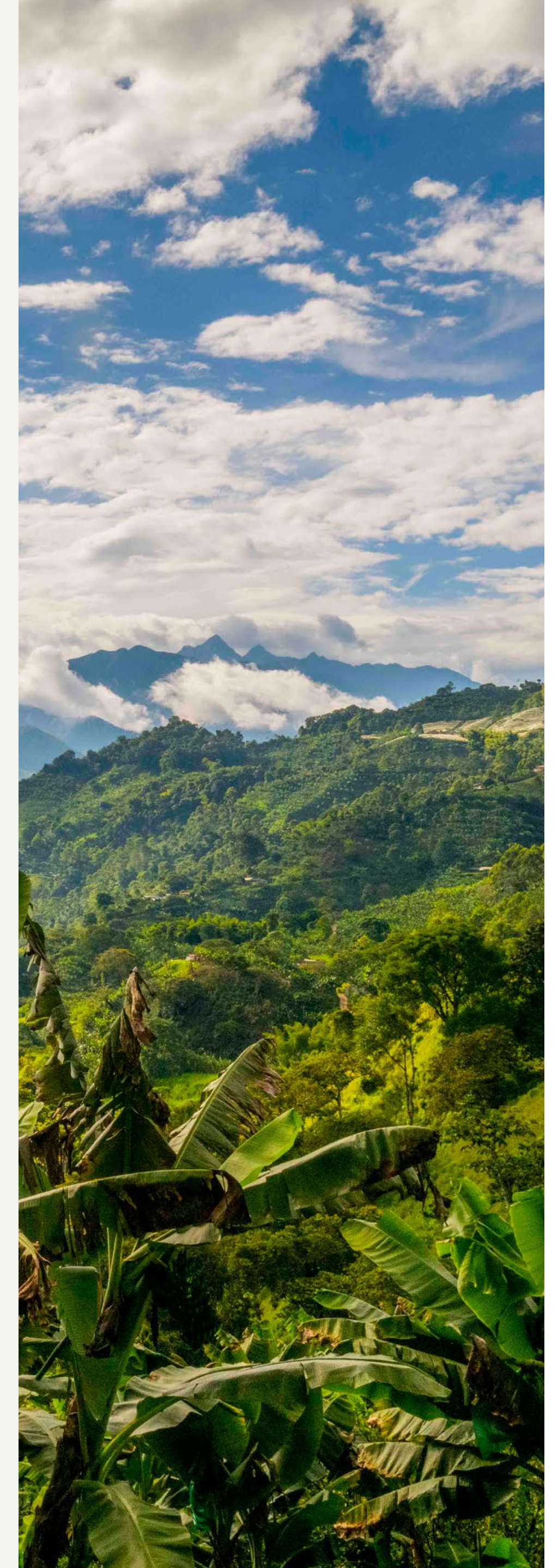
In 2024, we delivered 2 million more trees as part of our agroforestry programme, bringing the total to 9 million trees delivered for carbon removals since 2014. These trees contribute directly to our net zero journey by enhancing carbon removals.

3. CO₂eq vs. our 2024 BAU (Business-as-usual) projections. GHG reductions against BAU (under SBTi scope) as of November 2024 amounted to 188,000 tCO₂eq. However, following changes in methodology and re-baselining of green coffee, the final total for 2024 was adjusted to 286,000 tCO₂eq.
4. Carbon footprint data is based on latest methodology and best available knowledge.
5. The primary emission factor is comprised of two elements, emissions from cultivation (2.8), and Land Use Change (1.5). GC = Green Coffee.

Were we on track in 2024?



Where are we on our journey towards our goals?



SPOTLIGHT

Biochar solutions for healthy soils and decarbonisation

We believe that biochar technology will play an important role in our decarbonisation journey. We have launched groundbreaking collaborations with industry pioneers to scale biochar – a charcoal-like substance that enhances soil health while also playing a role in long-term carbon sequestration. In partnership with DSS+ and Neumann Kaffee Gruppe (NKG), we piloted a portable production system that enables biochar to be produced directly on farms in Brazil. Additionally, with NetZero, winners of the Tech-for-Good Awards 2023, we are helping support investment in an innovative biochar production facility in Paraguaçu, Brazil to further explore its benefits for both carbon removal and regenerative agriculture, and offering the opportunity for AAA farmers to derive value from their farm by-product.

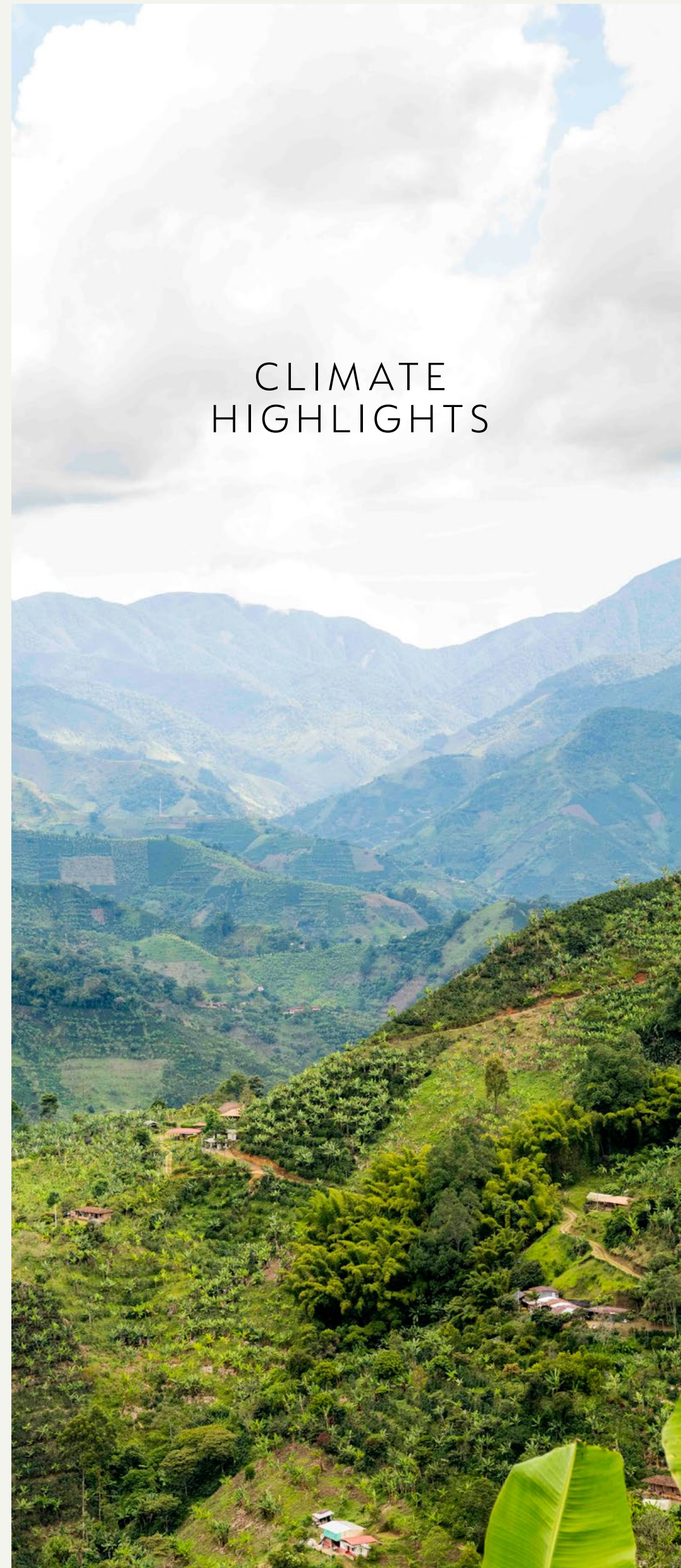
“COFFEE IS AN AGRICULTURAL PRODUCT AND THEREFORE ESPECIALLY VULNERABLE TO CLIMATE CHANGE. NKG IS COMMITTED TO DOING ITS PART IN THE PROTECTION AND CONSERVATION OF THE ENVIRONMENT. WE ARE, THEREFORE, VERY PLEASED TO BE PART OF THIS INNOVATIVE PROJECT, WHICH COULD BRING SIGNIFICANT PROGRESS IN KEY AREAS SUCH AS CLIMATE RESILIENCE AND REDUCED FERTILISER USE, AND THEREFORE LOWER CARBON EMISSIONS.”

GÜNTER HÄUSLER
MANAGING DIRECTOR
NKG STOCKLER



AAA farm in Brazil participating in the Biochar pilot with NetZero.





CLIMATE HIGHLIGHTS



CLIMATE WEEK NYC: ADVANCING REGENERATIVE AGRICULTURE

During Climate Week NYC, Nespresso joined Tensie Whelan from the NYU Stern Center for Sustainable Business, UBES, and Groupe L'OCCITANE on a panel to discuss the positive impacts of regenerative agriculture. We explored how Nespresso is helping adapt to climate change, restore biodiversity and create profitable outcomes for farmers and the wider industry.

286k

Tonnes CO₂eq emissions reduced in 2024¹

9m

Trees delivered for carbon removals within AAA landscapes, out of the 10m trees delivered since 2014

1. CO₂eq vs. our 2024 BAU (Business-as-usual) projections. GHG reductions against BAU (under SBTi scope) as of November 2024 amounted to 188,000 tCO₂eq. However, following changes in methodology and re-baselining of green coffee, the final total for 2024 was adjusted to 286,000 tCO₂eq.

4.3

AAA Program primary emission factor (kg of CO₂eq per kg of green coffee)²

100%

Renewable electricity procured for our three production centres



FINANCE AND SUSTAINABILITY AT OUR REUTERS PANEL DISCUSSION

In October, Nespresso participated in insightful panel discussions at Reuters Sustainability Europe 2024, where the focus was on the crucial link between finance and sustainability. The discussion underscored the need for innovative financial strategies to accelerate the transition to a more sustainable economy. Collaboration remains key in advancing transparency and driving progress in the face of evolving regulatory landscapes.

2. The primary emission factor is comprised of two elements, emissions from cultivation (2.8), and Land Use Change (1.5).



BIOCHAR AND NET ZERO: A PATH TO SCALABLE IMPACT

At the Bio360 in Nantes in January 2024, a panel discussion with representatives from EBI, NetZero, Quantis and Nespresso highlighted how biochar can contribute to its regenerative and climate agenda. Nespresso is pioneering work together with South Pole and NetZero to promote biochar to farmers and improve soil health. Biochar is a natural solution that brings multiple benefits to lower farm carbon emissions and regenerate soils.

“WE AIM TO MAXIMISE PRODUCT QUALITY WHILE MINIMISING ENVIRONMENTAL IMPACT. THAT IS WHY WE HAVE EVOLVED OUR CAPSULE PACKAGING FROM VIRGIN ALUMINIUM TO 80% RECYCLED ALUMINIUM.”

HÉLÈNE KOVALEVSKY
GLOBAL HEAD OF OPERATIONS



We believe that nature is our greatest ally in securing the future of coffee.

OVER 80% OF OUR GREEN COFFEE IS
SOURCED FROM AAA FARMS PRACTISING
REGENERATIVE AGRICULTURE.

IN COLLABORATION WITH



Coffee farm in Ethiopia.



**REGENERATE
LANDSCAPES**

**SOIL RESILIENCE IS
OUR PRIORITY**

So we will scale up regenerative agricultural practices to help restore landscapes and enhance farmers' livelihoods.

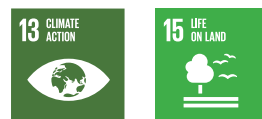
GOAL BY 2030¹

**SOURCE 95% OF
AAA COFFEE FROM
FARMS PRACTISING
REGENERATIVE
AGRICULTURE**

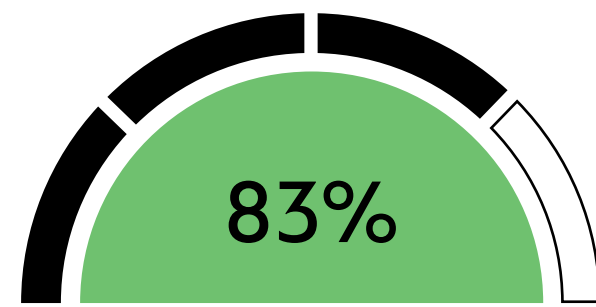
IN COLLABORATION WITH



CONTRIBUTION TO SDGs



2024 STATUS



**AAA COFFEE SOURCED
FROM FARMS PRACTISING
REGENERATIVE
AGRICULTURE²**

OUR LEVERS

- Delivery of nature-based and renovation actions
- Practising agroforestry in and around coffee farms
- Landscape actions and protecting biodiversity

2024 KEY ACHIEVEMENT

10m

Trees delivered by Nespresso and its partners in AAA Program landscape since 2014, including 9m for carbon removals³

2024 STATUS

Paving the way to gold standards

In 2024, a third-party assessment by Enveritas estimates that 83% of our AAA green coffee is sourced from farms practising regenerative agriculture, equivalent to a Bronze rating on the Regenerative Coffee Scorecard. The assessment also projects that 65% of AAA green coffee volume would reach Gold level – representing farms with more diverse ecosystems and a greater reliance on nature-based inputs than Bronze farms. We are making steady progress in building the case for regenerative transition, deploying new agronomic packs and incentives to test adoption rates in three key origins: Brazil, Colombia and Costa Rica. Beyond fostering behavioural change and education, these learnings will help us develop market-based mechanisms that can drive meaningful impact – supporting our ambition for 70% of our coffee to come from Gold-rated farms by 2030.⁴

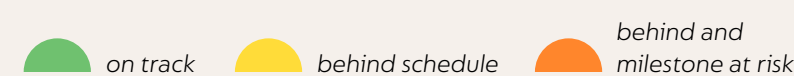
New partnership for soil resilience monitoring

We are strengthening our approach to soil health by partnering with Genesis, a leading organisation specialising in soil ratings. Together, we are equipping our operations with a best-in-class soil health monitoring tool designed to assess soil conditions across AAA origins. This tool establishes a baseline for carbon stock and water retention while identifying opportunities for improvement. It also enables a clearer understanding of the relationship between soil health and farming practices, providing actionable recommendations for farmers.

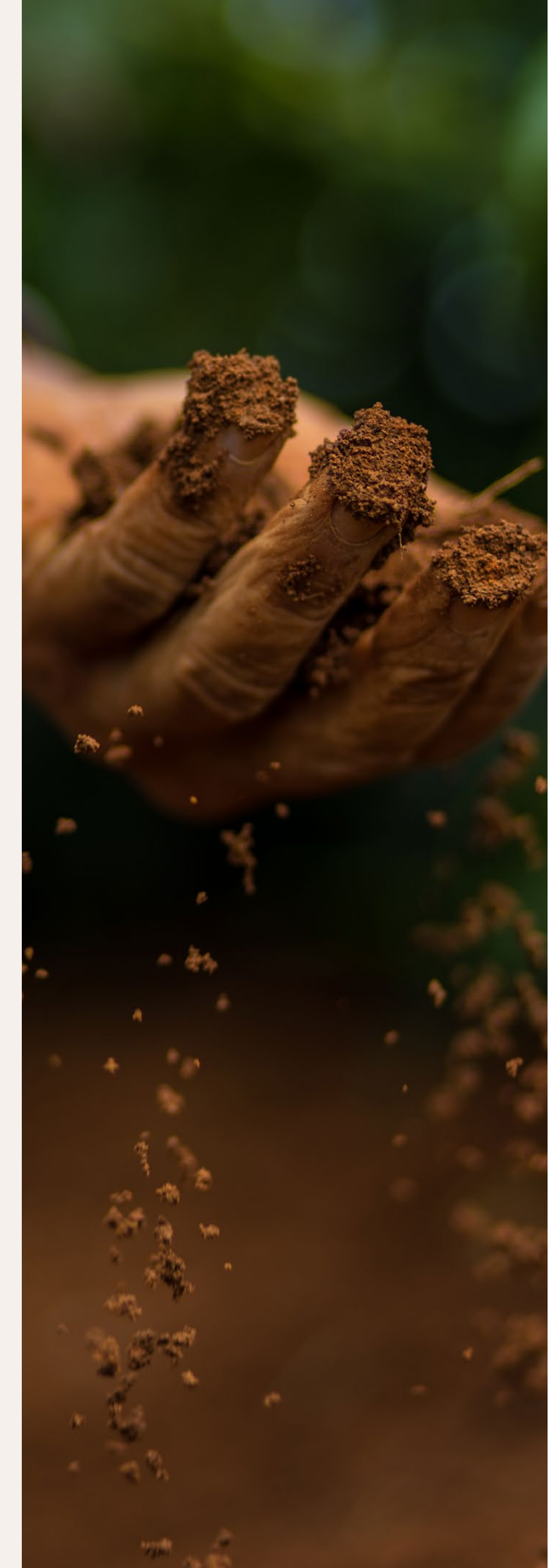
Initial insights from 50 AAA farms in Brazil and Nicaragua – based on more than 100 samples – reveal that 79% of soils demonstrate good health, while also highlighting specific cases of nutrient overuse that require attention.

1. By 2030, we aim for 95% of our green coffee volume to be rated Bronze on the *Regenerative Coffee Scorecard* designed by the Rainforest Alliance, with 70% achieving a Gold rating.
2. % of AAA green coffee volume estimated at Bronze level on the *Regenerative Coffee Scorecard* as per Enveritas verification. The *Regenerative Coffee Scorecard* is at the moment being refined by the Rainforest Alliance.
3. Details of this calculation are available in the *Performance Table* section.
4. Assessment conducted by Enveritas as the *Regenerative Coffee Scorecard* currently being refined by the Rainforest Alliance.

Were we on track in 2024?



Where are we on our journey towards our goals?



SPOTLIGHT

Building the case for regenerative agriculture in coffee

In 2024, Nespresso partnered with TechnoServe to conduct a study demonstrating the benefits of the transition to regenerative agriculture practices and how to support farmers in the transition. By quantifying these impacts, the study aims to guide strategic investments from donors and the private sector while catalysing broader adoption of regenerative agriculture practices to help climate resilience.

“AT TECHNOSERVE, WE’VE LONG RECOGNISED THE POTENTIAL OF REGENERATIVE COFFEE PRODUCTION TO TRANSFORM COMMUNITIES. THIS LANDMARK STUDY QUANTIFIES THE OPPORTUNITY TO BOTH IMPROVE FARMER LIVELIHOODS AND TACKLE CLIMATE CHANGE, SHOWCASING HOW REGENERATIVE COFFEE CAN DELIVER ENORMOUS BENEFITS FOR PEOPLE AND NATURE. WE HOPE IT INSPIRES SMART INVESTMENT THAT DRIVES MORE REGENERATIVE COFFEE PRODUCTION AROUND THE GLOBE.”

WILLIAM WARSHAUER
PRESIDENT & CEO
TECHNOSERVE



Coffee plant nursery in Nicaragua.





REGENERATIVE
AGRICULTURE
HIGHLIGHTS

10m

Trees delivered by Nespresso and its partners in AAA Program landscapes since 2014, including 9m for carbon removals¹

“REGENERATIVE AND ORGANIC COFFEE AGRICULTURE FOSTERS NATURE-BASED CULTIVATION FOR COFFEE FARMERS. THIS APPROACH RESULTS IN GREATER DIVERSITY OF PLANT AND ANIMAL SPECIES, AS WELL AS AN INCREASE IN THE NUMBER OF TREES.”

JULIE RENEAU
HEAD OF COFFEE SUSTAINABILITY



COLOMBIA SHADE CATALOG ON VALUE OF TREES FOR COFFEE

In 2024, the Smithsonian Migratory Bird Center and partners issued guidance for coffee farmers about the trees species found on Colombian coffee farms that provide benefits for coffee trees and wildlife if planted nearby.

1. Cumulative data 2014–2024.

83%

% of AAA coffee sourced from farms practising regenerative agriculture²



BIODIVERSITY AND ECOSYSTEM RESTORATION IN ACTION

During Climate Week NYC, we partnered with PUR Projet and the Cornell Lab of Ornithology to showcase biodiversity and tree-planting initiatives. Recognised at the Reuters Sustainable Investment 2024 Biodiversity Champion Awards, our Colombia agroforestry programme shows that these efforts can double tree cover and increase the biodiversity contribution of AAA farms by 10%, reinforcing our commitment to ecosystem restoration.

2. % of AAA green coffee volume estimated at Bronze level on the Regenerative Coffee Scorecard as per Enveritas verification. The Regenerative Coffee Scorecard is currently being refined by the Rainforest Alliance.

BIODIVERSITY RESTORATION:

+10%

Increase in the contribution of bird diversity of AAA coffee farms to their landscapes in Cauca, Colombia, where nearly 1.4 million trees have been delivered with PUR from 2014 to 2023



WORLD LIVING SOILS FORUM: ADVOCATING FOR SUSTAINABLE SOLUTIONS

In October, we joined the World Living Soils Forum, organised by ChangeNOW and Moët Hennessy in Arles, France. Bringing together over 150 speakers, the event fostered cross-sector connections to promote soil health and land regeneration. Healthy soil is also central to the regenerative agriculture transition in AAA farms, enhancing resilience, biodiversity and yields.

414,653

Hectares managed under the AAA Program

91%

Green coffee sourced through the AAA Program



We believe that every farm and farmer is unique and no one should be left behind.

INDONESIA FAIRTRADE-CERTIFIED COFFEE
IS NOW AVAILABLE FOR *NESPRESSO*
COFFEE LOVERS WORLDWIDE.



IN COLLABORATION WITH



**EMPOWER
COMMUNITIES**

**WE DRIVE GROWTH AND
RESILIENCE IN SMALLHOLDER
COMMUNITIES**

So we will expand proven solutions that build resilient communities and transform livelihoods.

GOAL BY 2030

ALL AAA SMALLHOLDER FARMERS IN COLOMBIA, GUATEMALA, INDONESIA, MEXICO AND PERU RECEIVE THE LIVING INCOME REFERENCE PRICE¹

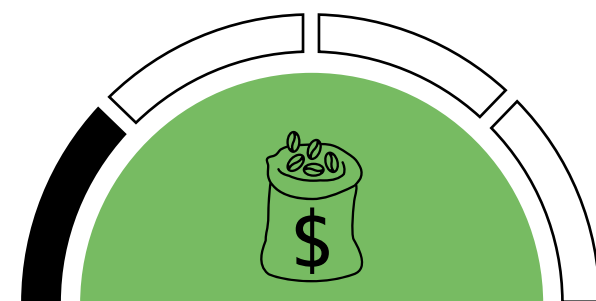
IN COLLABORATION WITH



CONTRIBUTION TO SDGs



2024 STATUS



LIVING INCOME REFERENCE PRICE

Working towards deploying the Living Income Reference Price (LIRP) with Fairtrade International.²

OUR LEVERS

- Human Rights Due Diligence
- Improved access to social services
- Living income and risk protection

2024 KEY ACHIEVEMENT

CHF 50m

Annual investment in coffee operations³

2024 STATUS

Supply chain transparency and farmer protection

We are strengthening supply chain transparency by expanding digitalisation across AAA origins. Our best-in-class digital ecosystem is designed to measure impact at scale, streamline data collection and enable faster, more informed decision-making. This system enhances performance assessment and supports strategic targets.

Through our partnership with OpenSC, we have introduced real-time monitoring of farmgate prices, providing greater protection for farmers against market volatility. This initiative is reinforced by the deployment of the Living Income Reference Price (LIRP), which we piloted in 2024 in collaboration with Fairtrade International. The pilot covered three cooperatives: Aguadas, Norte and Manizales, along with one direct supply partner in Caldas, Cafexport.

Our crop insurance programme with BlueMarble has supported more than 25,000 farmers in 2024 and has distributed 7.3 million USD in payouts since 2018. The programme is active in six countries so far.

Child protection

Preventing child labour risks is crucial for Nespresso as it ensures the safety, education and well-being of children in coffee-growing communities, aligning with the company's

commitment to ethical and sustainable practices. We collaborate with international experts and local partners to implement effective strategies. In Uganda, Nespresso launched a pilot project with Terre des Hommes and Kyagalanyi Coffee Limited to address child protection risks. The Child Rights Monitoring and Remediation System (CRMRS) empowers communities to prevent child rights abuses, improve case identification and reporting, and support remediation through social workers, community-based committees and local government actors.

Fair Labor Association and workers' rights

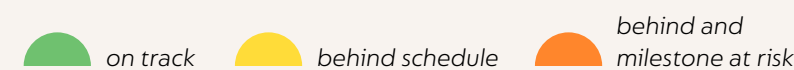
Nespresso is dedicated to a robust Human Rights Due Diligence (HRDD) process throughout its value chain. Since 2020, significant progress has been made in collaboration with the Fair Labor Association (FLA), which provides independent verification and enhances transparency. This partnership with the Fair Labor Association has strengthened Nespresso's supply chain by conducting 17 comprehensive assessments at both the headquarters and farm levels. Nespresso's commitment to promoting and protecting workers' rights and improving global working conditions has been recognised by FLA, which acknowledged Nespresso for achieving the first milestone of its Agriculture Program.



Gender inclusion in agronomy

We believe that trainings and interventions under the AAA program should reach farmers of all genders equally to fully unlock capabilities and deliver outcomes. By gaining more knowledge, women are empowered to participate in the decision-making processes of the farm. We emphasize removing barriers that prevent women from attending these trainings and accessing knowledge. In 2024, women represented 42% of the participants in AAA agronomy training.

Were we on track in 2024?



Where are we on our journey towards our goals?



1. On volumes sold to Nespresso, and in origins where the LIRP has been established by Fairtrade International and the majority of AAA coffee farmers are smallholders.
2. The goal status refers to the implementation of the pilot in Caldas, Colombia.
3. Technical assistance and AAA premiums in 2024.



SPOTLIGHT

From Blossom to Brew: Honey Meets Coffee

To harness the income-generating potential of bees for coffee farmers, Nespresso partnered with agri-tech startup UBEES to bring connected beehives to AAA farms in Colombia's Jardín, Caldas and Huila regions. This state-of-the-art technology enables real-time monitoring of beehive health and pollination.

Nespresso announced a loan of USD 1 million to support UBEES, in partnership with the World Bank's International Finance Corporation (IFC), to scale up their programme in Colombia. The goal is to install 200,000 beehives over the next 10 years, alongside other external contributions across Latin America and Africa. This investment will empower more farmers to adopt regenerative practices and diversify their incomes.

“WITH NESPRESSO, WE HAVE BEEN HARNESSING THE POWER OF BEES TO TRANSFORM AGRICULTURE. THIS COLLABORATION IS MORE THAN JUST SUSTAINABILITY — IT'S ABOUT PROTECTING POLLINATORS, UPLIFTING FARMERS, AND SECURING A HEALTHIER PLANET FOR FUTURE GENERATIONS.”

ARNAUD LACOURT
CHAIRMAN
UBEES

Nespresso Coffee Blossom Honey sourced from Colombian coffee farms.





COMMUNITY HIGHLIGHTS

“NESPRESSO’S INNOVATION FUELS OUR COMMITMENT TO SUSTAINABILITY, GENERATING NEW CONSUMER VALUE PROPOSITIONS.”

PASCAL LEBAILLY
HEAD OF INNOVATION



3

Cooperatives (Aguadas, Norte and Manizales) have deployed Living Income Reference Price (LIRP) pilots



HONEY AND COFFEE: A PERFECT PAIRING

In August, Nespresso launched Coffee Blossom Honey in the United States, a limited-edition, small-batch product. Sourced from Nespresso AAA farms in Colombia, this showcases our long-term commitment to supporting farmers by diversifying their income and leveraging the power of nature. We partner with the start-up UBEEES to track in real time the impact of pollination on coffee farms.

1. A study conducted by FLOCERT in 2023 has shown that 98% of the Nespresso green coffee purchases met the equivalent to the Fairtrade Minimum Price applicable in 2022 excluding Fairtrade Premium, including agronomists, field technicians, project and support staff.

168,550

Farmers enrolled in the AAA Program



NEW FAIRTRADE-CERTIFIED COFFEE

Nespresso has launched a new Professional coffee, crafted exclusively with Fairtrade International-certified beans from Aceh, Indonesia, that undergoes a distinctive hulling process. Through this partnership, Nespresso’s AAA farmers and agronomists collaborate closely with Fairtrade cooperatives, bringing high-quality coffee to the world.

98%

Of global coffee purchases at or above Fairtrade Minimum Price ¹

CHF 457m

Cumulative investment in coffee operations (technical assistance and AAA premiums 2014–2024)

2. Some operations have been stopped in several origins due to current instability in the region.

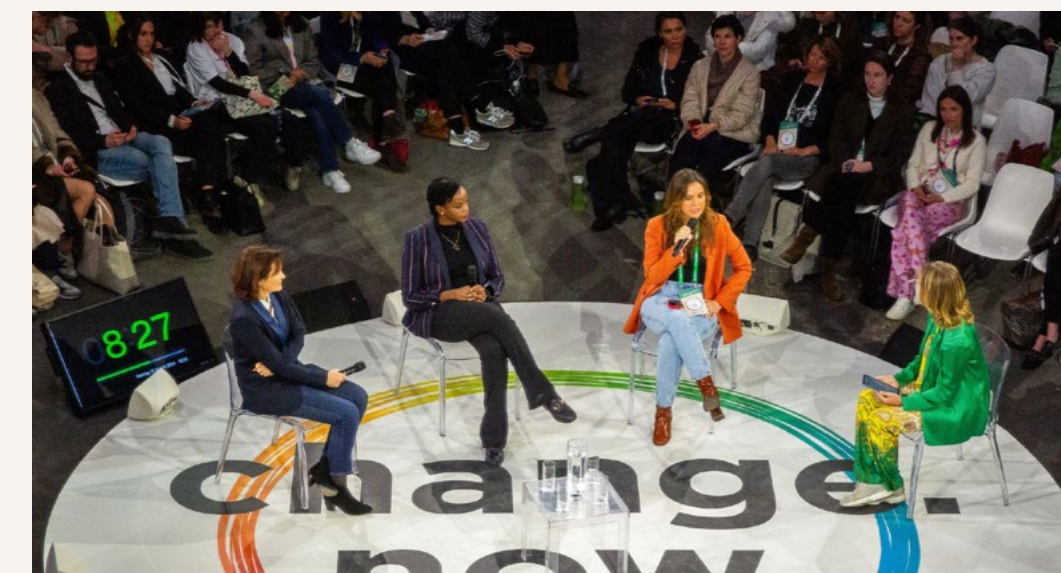


10 YEARS OF REVIVING ORIGINS

Since 2014, the Reviving Origins programme has been deployed to seven coffee origins facing instability. We are committed to continue to work with our partners to support these communities and provide hope and support during these difficult times.²

863

AAA Program field staff, including agronomists ³



WALKING THE TALK IN OUR FAIRTRADE PANEL DISCUSSION

In March, we joined Fairtrade International on a panel to discuss community empowerment and the need for organisations to take concrete actions, especially in challenging times. Through the Nespresso AAA Sustainable Quality™ Program, we continue to demonstrate our commitment to gender equality by backing up our words with tangible actions.

3. ‘Field staff’ includes all staff working directly on the AAA Program, including agronomists, field technicians, project and support staff.



We believe that no resource should be thrown away.

71 NESPRESSO MARKETS ARE EQUIPPED WITH ALUMINIUM COFFEE CAPSULE RECYCLING INFRASTRUCTURE, EMPOWERING CONSUMERS TO RECYCLE MORE, AND FOSTERING A SUSTAINABLE CIRCULAR ECONOMY.



Recycling bag.



**ADVANCE
CIRCULARITY**

ACCELERATION THROUGH COLLECTIVE EFFORT

So we will do everything we can to avoid waste.

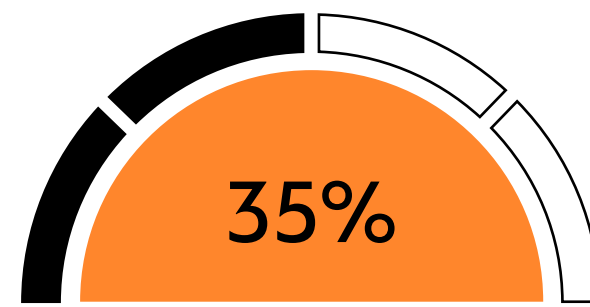
GOAL BY 2030

**60% GLOBAL
ALUMINIUM
CAPSULE
RECYCLING RATE**

CONTRIBUTION TO SDGs



2024 STATUS



**ESTIMATED GLOBAL
RECYCLING RATE¹**

OUR LEVERS

- Infrastructure at scale
- Innovate for circular design
- Inspiration for consumers

2024 KEY ACHIEVEMENT

99%

Estimated capsule collection capacity²

2024 STATUS

The impact of collective efforts

With an estimated 99%² capsule collection capacity, consumers now have access to recycling systems in 75 markets, covering 99% of the volume we sell.

We continue to engage with our people, partners, Nespresso coffee lovers and municipalities to increase capsule recycling. We saw significant performance improvement in many markets across all Zones, with recycling rates above 50% in Canada, Colombia, Germany, Luxembourg, Switzerland and Taiwan. We collaborate with other capsule producers in nine markets – to join forces on aluminium recycling.

In France, the capsule collection system has made significant strides. In 2024, more than 70% of the population could recycle their capsules through household yellow bins.

We are also advancing recycling infrastructure in North America, leveraging the acceptance of aluminium capsules in New York and New Jersey's collective infrastructure.

In the Netherlands, we partnered with eight other coffee companies to expand capsule recycling under *Koffie Capsule Recycling Nederland*. In 2024, these efforts contributed to raising the recycling rate to 35%.¹

Refurbished machines accessible in new markets

Our RELOVE range of machines continued to expand into seven new markets, bringing the total to 21 markets worldwide: Canada, Hungary, the Netherlands, Nordics, Portugal, China and Poland.

New territories for home compostable

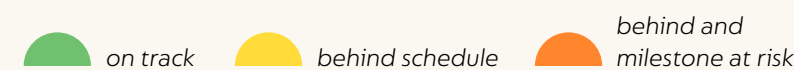
Our home compostable capsule collection continues to reach new markets and territories. In 2024, the paper-based capsules launched in 11 new markets, including Austria, Germany, Italy and the Netherlands.

1. In dedicated and collective systems.
2. Globally, 99% of Nespresso aluminium capsules are bought by household consumers who have access to a convenient recycling option.

Where are we on our journey towards our goals?



Were we on track in 2024?



SPOTLIGHT

New campaigns for greater consumer engagement

We continue to engage consumers through recycling campaigns, iconic partnerships and celebrity voices. While Nespresso UK launched a campaign with Royal Mail, Nespresso USA introduced a 360-degree campaign titled *Choose Aluminium, Choose to Recycle* to encourage consumers to recycle more. Watch our recycling campaign video [here](#). In 2025, we aim to expand impactful consumer education campaigns to other markets.

“NESPRESSO’S INVESTMENT IN CIRCULARITY OVER DECADES HAS BUILT A GREAT MODEL AND DEMONSTRATES ALUMINIUM’S SUSTAINABILITY COMMITMENTS. NESPRESSO’S MEMBERSHIP IN ALUMINIUM STEWARDSHIP INITIATIVE ALSO HELPS TO DRIVE SCALE OF EFFORTS.”

FIONA SOLOMON
CEO
ALUMINIUM STEWARDSHIP INITIATIVE

Nespresso coffee capsule recycling bin.





CIRCULARITY HIGHLIGHTS

“SUSTAINABILITY IS A COLLECTIVE EFFORT, WHERE EACH MARKET, TOGETHER WITH CONSUMERS, TURNS OUR AMBITION INTO ACTION – INCREASING CAPSULE RECYCLING TO DRIVE REAL IMPACT LOCALLY.”

SIMONE JANSEN
HEAD OF ZONE EUROPE



BOOSTING CAPSULE RECYCLING THROUGH DOORSTEP COLLECTION

Nespresso has made capsule recycling more accessible in New Zealand with the introduction of Doorstep Collection. This initiative allows consumers to request the return of their recycling bags from any location across the country, making sustainable choices easier.

99%

Estimated capsule collection capacity¹

1. Globally, 99% of Nespresso aluminium capsules are bought by household consumers who have access to a convenient recycling option.

35%

Estimated global capsule recycling rate²



USED COFFEE HELPS GROW FOOD FOR THOSE IN NEED

Used coffee grounds were repurposed as compost to grow rice, which was then donated to homeless communities in Italy through the non-profit organisation Progetto Arca. Da Chicco a Chicco is a solidarity rice programme in Italy, originally launched in Portugal. It also supports communities in Spain, where more than two million people have benefited since 2011. More than 1,500 tonnes of rice have been donated.



Uma nova vida para as tuas cápsulas de café.

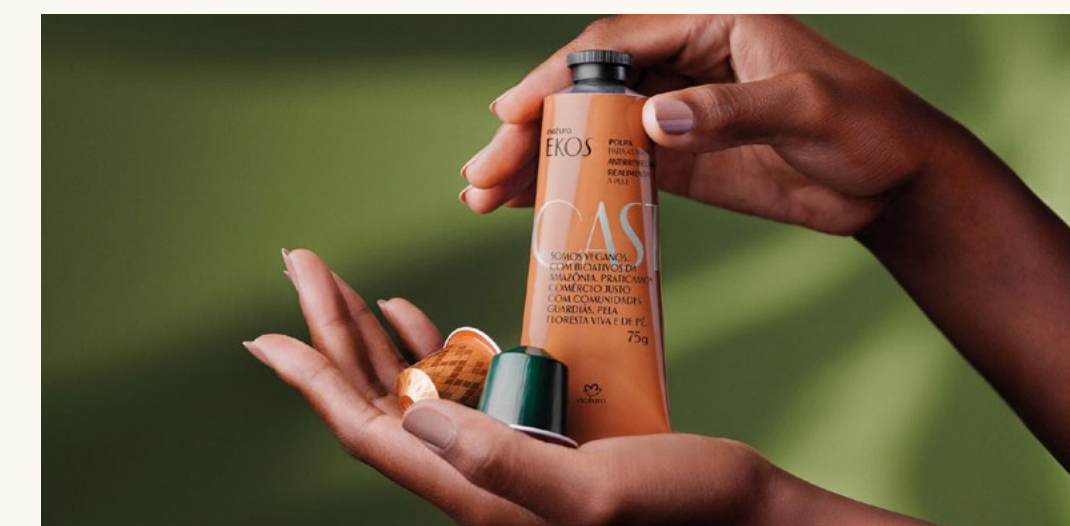
A NEW ALLIANCE FOR RECYCLING

In Portugal, Nestlé and Nespresso joined forces with 14 other brands to launch a new recycling project, called RECAPS. Endorsed by the Portuguese Ministry of the Environment, RECAPS offers easily accessible collection points to consumers in municipalities across the country, with the aim of driving higher recycling rates. Nestlé and Nespresso were the project's founding members.

21

Markets selling or placing RELOVE refurbished machines

2. In dedicated and collective systems.



NESPRESSO AND NATURA UNITE FOR RECYCLABLE PACKAGING

In Brazil, Nespresso and Natura, both B Corp™ certified, have united to launch eCycle, an initiative that transforms used coffee capsules into recyclable packaging for cosmetics.

14

Countries selling Nespresso home compostable³ capsules



AN E-BIKE THAT REFLECTS CIRCULARITY

The Classy Infinite by Nespresso demonstrates how aluminium can be repurposed to create new products. In partnership with Miloo, a Swiss company specialising in personalised electric vehicles, Nespresso developed an innovative, high-performance 45 km/h e-bike made from 53% recycled materials, including aluminium from 1,344 recycled coffee capsules. This collaboration reinforces our commitment to circular design, extending the lifecycle of materials.

3. TÜV certification.

We believe that coffee can be a force for good.

LA CUMPLIDA BECOMES *NESPRESSO'S* FIRST CENTER OF EXPERTISE FOR REGENERATIVE AGRICULTURE, WHERE WE PARTNER FOR INNOVATIVE FARMING SOLUTIONS AT SCALE.



NUESTROS COLABORADORES:



NESPRESSO



TAKING ROOT



ENRACINE



**INSPIRE
COLLECTIVE ACTION**

**WE ARE COMMITTED
TO DRIVING CHANGE**

So we will harness the strength of our brand, people and partnerships for positive impact.

GOAL BY 2025

**RENEW B CORP™
CERTIFICATION
WITH A B IMPACT
SCORE ≥90**

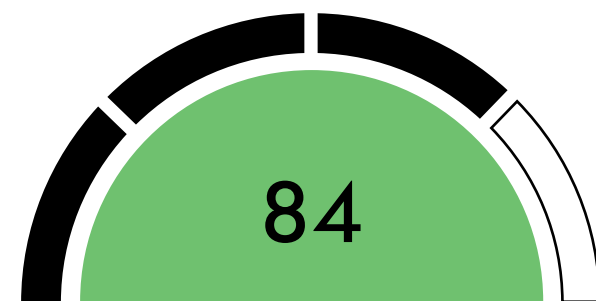
AS MEASURED BY



CONTRIBUTION TO SDGs



2024 STATUS



B CORP™

B Impact Score achieved in 2022, progress towards our recertification goal of ≥90 points in 2025.

OUR LEVERS

- Lead with purpose
- Respect and empower our people
- Inspire coffee lovers

2024 KEY ACHIEVEMENT

CHF 1.2bn

Total investment in The Positive Cup (cumulative 2014–2024)

2024 STATUS

Our path to B Corp™ recertification

We are expanding our sustainability efforts as we prepare for B Corp™ recertification in 2025, now reaching over 40 markets. B Corp™ is a commitment to continuous improvement, using business as a catalyst for positive change. This includes bringing three new markets into the certification process and empowering employees to drive positive change. In 2024, we counted more than 220 sustainability champions in our organisation, while about half of our employees took part in volunteering initiatives.

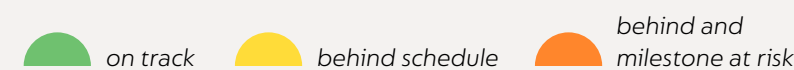
10 years of our sustainability coalition for impact

We actively collaborate with suppliers, partners and consumers to achieve our sustainability goals. The Nespresso Sustainability Advisory Board (NSAB) is a coalition brought together to help Nespresso reach its 2030 goals and lead the sustainability agenda. In March, it met in parallel with the ChangeNOW summit in Paris, where it focused on accelerating the shift to regenerative agriculture and promoting circularity. Collaboration across the value chain remains essential for tackling challenges and amplifying impact.

Where are we on our journey towards our goals?



Were we on track in 2024?



The Nespresso Sustainability Advisory Board (NSAB) in Paris in 2024.



SPOTLIGHT

Coffee that fuels change

In 2024, Nespresso UK partnered with Change Please, an award-winning social enterprise which helps people experiencing homelessness have a second shot at life, through education and employment. Change Please expanded its operation into Ireland, supported by a GBP 1 million donation from Nespresso.

“WE ARE INCREDIBLY GRATEFUL TO NESPRESSO FOR THEIR REMARKABLE SUPPORT, WHICH ALLOWS US TO BRING CHANGE PLEASE’S LIFE-CHANGING PROGRAMME TO IRELAND.”

KEN LOVE
MANAGING DIRECTOR
CHANGE PLEASE



Nespresso UK and Change Please coffee partnership.





COLLECTIVE ACTION HIGHLIGHTS



The Nespresso Sustainability Advisory Board (NSAB) in Paris in 2024.

84

B Impact Score achieved in 2022¹



COFFEE SERVED WITH HEART

We have extended our partnership with Café Joyeux to Vertuo and Professional lines in France, Switzerland, Belgium, Luxembourg and Portugal. Nespresso's financial contributions to Café Joyeux support its mission to create job opportunities for people with disabilities and reinforces our commitment to inclusivity.

20

Members of the Nespresso Sustainability Advisory Board (NSAB)

1. B Corp™ certification is valid for three years and Nespresso plans to go through the recertification process in 2025.



Swiss Sustainable Coffee Platform

SWISS SUSTAINABLE COFFEE PLATFORM: A COLLABORATIVE INITIATIVE

In partnership with the Swiss Federal Government, civil society, academia, industry peers, and our parent company Nestlé, we helped establish the Swiss Sustainable Coffee Platform (SSCP) – a multi-stakeholder initiative dedicated to strengthening sustainability across the global coffee value chain.

CHF 1.2bn

Investment in The Positive Cup (cumulative 2014–2024)

ADVANCING WOMEN IN THE SUSTAINABLE ECONOMY



ADVANCE WOMEN IN THE SUSTAINABLE ECONOMY

During Climate Week NYC, Nespresso was recognised by the United Nations General Assembly for the initiative 'Advancing Women for Resilient Agricultural Supply Chains' supporting women in agriculture.

227

Nespresso employee sustainability champions around the world



NSAB x CHANGENOW

A coalition for impact, composed of 20 board members from NGOs, academia and partners, gathered in Paris for NSAB and the celebration of 10 years of Reviving Origins.

MOST SUSTAINABLE COMPANY IN THE COFFEE INDUSTRY FOR 2024

BY WORLD FINANCE MAGAZINE



MOST SUSTAINABLE COMPANY 2024

World Finance Magazine has recognised Nespresso's sustainability efforts by nominating our company as the 'Most Sustainable Company in the Coffee Processing Industry 2024'.





Coffee farm in Colombia.

OUR 2024 PROGRESS

PERFORMANCE DATA





Through the AAA program, we maintain long-term direct relationships with farmers, respecting and leveraging the power of nature to foster sustainable practices at scale and enhance the quality of our coffee while regenerating landscapes and empowering communities.

18

Countries with the AAA Program

168,550

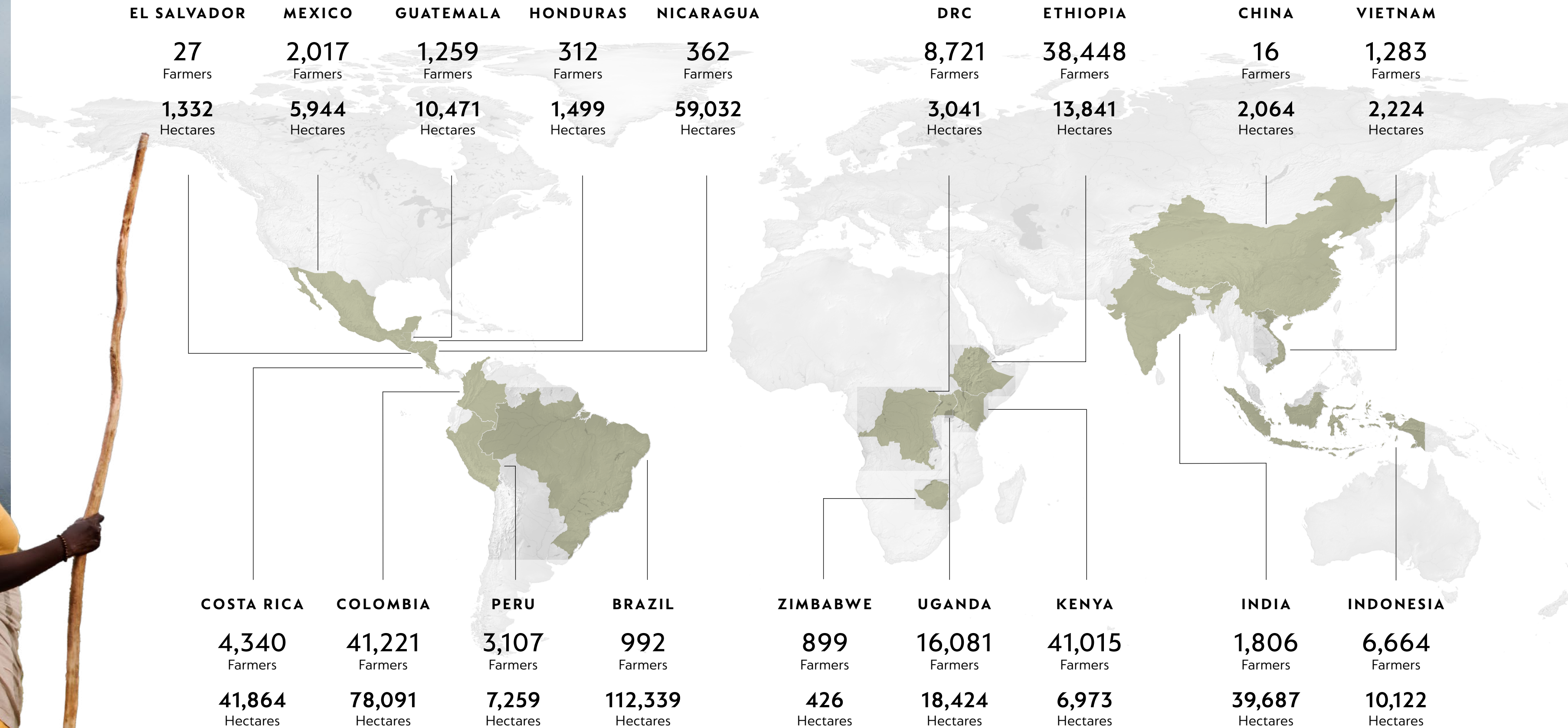
Farmers enrolled in the AAA Program

414,653

Hectares managed under the AAA Program



THE AAA PROGRAM AT SCALE





KEY ACHIEVEMENTS 2024

DECARBONISE THE VALUE CHAIN

9m

Trees delivered for carbon removals within AAA landscapes out of the 10m trees delivered since 2014

286k

Tonnes CO₂eq emissions reduced in 2024¹

100%

Renewable electricity procured for our three production centres

4.3

AAA Program primary emission factor (kg of CO₂eq per kg of green coffee)²

REGENERATE LANDSCAPES

414,653

Hectares managed under the AAA Program

91%

Green coffee sourced through the AAA Program

83%

% of AAA coffee sourced from farms practising regenerative agriculture³

10m

Trees delivered by Nespresso and its partners in AAA Program landscape since 2014, including 9m for carbon removals⁴

EMPOWER COMMUNITIES

168,550

Farmers enrolled in the AAA Program

863

AAA Program field staff, including agronomists⁵

98%

Of global coffee purchases at or above Fairtrade Minimum Price⁶

CHF 457m

Cumulative investment in coffee operations (technical assistance and AAA premiums 2014–2024)

ADVANCE CIRCULARITY

99%

Estimated capsule collection capacity⁷

35%

Estimated global capsule recycling rate⁸

21

Markets selling or placing RELOVE refurbished machines

14

Countries selling Nespresso home compostable⁹ capsules

INSPIRE COLLECTIVE ACTION

CHF 1.2bn

Investment in The Positive Cup (cumulative 2014–2024)

20

Members of the Nespresso Sustainability Advisory Board (NSAB)

227

Nespresso employee sustainability champions around the world

84

B Impact Score achieved in 2022



1. CO₂eq vs. our 2024 BAU (Business-as-usual) projections. GHG reductions against BAU (under SBTi scope) as of November 2024 amounted to 188,000 tCO₂eq. However, following changes in methodology and re-baselining of green coffee, the final total for 2024 was adjusted to 286,000 tCO₂eq.
2. The primary emission factor is comprised of two elements, emissions from cultivation (2.8), and Land Use Change (1.5).

3. % of AAA green coffee volume estimated at Bronze level on the Regenerative Coffee Scorecard as per Enveritas verification. The Regenerative Coffee Scorecard is currently being refined by the Rainforest Alliance.
4. Cumulative data 2014–2024.

5. 'Field staff' includes all staff working directly on the AAA Program, including agronomists, field technicians, project and support staff.
6. A study conducted by FLOCERT in 2023 has shown that 98% of the Nespresso green coffee purchases met the equivalent to the Fairtrade Minimum Price applicable in 2022 excluding Fairtrade Premium.

7. Globally, 99% of Nespresso aluminium capsules are bought by household consumers who have access to a convenient recycling option.
8. In dedicated and collective systems.
9. TÜV certification.

2024 PERFORMANCE OVERVIEW

DECARBONISE THE VALUE CHAIN	SDG TARGETS ¹	GRI INDICATORS	BUREAU VERITAS AUDITED IN 2024	2014-2024 (CUMULATIVE)	2024 ²	2023	2022	BASELINE ²	BASELINE DATE
Scope 1 GHG emissions (in ,000 tonnes CO ₂ eq): direct GHG emissions from Nespresso-owned facilities	12.2, 12.4	305-1			8	7	8	7	2018
Scope 2 GHG emissions (in ,000 tonnes CO ₂ eq): GHG emissions resulting from electricity production used in Nespresso-owned facilities	12.2, 12.4	305-2			2	7	7	10	2018
Scope 3 GHG emissions (in ,000 tonnes CO ₂ eq): all other GHG emissions occurring upstream and downstream from Nespresso-owned facilities ³	12.2, 12.4	305-3							
Total FLAG and non-FLAG (SBTi authorised exclusions excluded)					1,228	1,212	1,359	1,228	2018
Total FLAG					488	497	577	493	2018
Total non-FLAG (SBTi authorised exclusions excluded)					740	715	782	735	2018
Total annual GHG emissions (in ,000 tonnes CO ₂ eq)	12.2, 12.4								
Total					1,656	1,607	1,801	1,515	2018
Under SBTi scope					1,238	1,226	1,374	1,245	2018
Exclusion					418	381	427	270	2018
Total annual GHG BAU (in ,000 tonnes CO ₂ eq)									
Total					1,942	1,784	1,951	1,515	2018
Under SBTi scope					1,524	1,403	1,524	1,245	2018
GHG reductions against Business-as-usual (BAU) under SBTi scope (in ,000 tonnes CO ₂ eq) ⁴	12.2, 12.4				286 ⁵	177	150	0	2018
Trees delivered for carbon removals within AAA landscapes (in ,000)	15.1, 15.2, 15.3	201-2, 305-5	Yes	8,982	2,079	1,568	1,138		
Amount of carbon removals secured (in tonnes CO ₂ eq)	12.2, 12.4			1,318,700	375,000	366,000	265,000	134,000	2020
AAA Program primary emission factor (kg of CO ₂ eq per kg of green coffee) ⁶	12.2, 12.4				4.3	5	5.2		
Total energy consumption in our three production centres (gigajoules per tonne of product) ⁷	7.3, 8.4, 12.2	302-1	Yes		3.24	3.42	3.36	3.76	2018
% of renewable electricity procured for our three production centres	7.2, 7.3, 8.4, 12.2	201-2, 302-1	Yes		100%	100%	100%	100%	2017
% of renewable energy consumed across production centre operations ⁸	7.2, 7.3, 8.4, 12.2	201-2, 302-1	Yes		58%	57%	56%	>50%	2017
Energy consumption in offices and boutiques operated by Nespresso (gigajoules)			Yes		133,815	134,775			
% of renewable energy consumed in offices and boutiques operated by Nespresso			Yes		74%	61%			
Total on-site water withdrawal (m ³ per tonne of product) ⁸	6.4, 8.4, 12.2, 12.4, 15.1	303-3	Yes		3.5	4.3	1.9	3.9	2018

1. Refers to the targets defined under the UN Sustainable Development Goals framework.

2. Data from previous years have evolved due to a methodology refinement in 2024.

3. This includes all scope 3 emissions (from coffee cultivation, land use change, all logistics, accessories and machines manufacturing, products end-of-life).

4. BAU level = what our emissions would be without climate projects.

5. CO₂eq vs. our 2024 BAU (Business-as-usual) projections. GHG reductions against BAU (under SBTi scope) as of November 2024 amounted to 188,000 tCO₂eq. However, following changes in methodology and re-baselining of green coffee, the final total for 2024 was adjusted to 286,000 tCO₂eq.

6. The primary emission factor is comprised of two elements, emissions from cultivation (2.8), and Land Use Change (1.5).

7. Precision of (previous) data calculation has been refined.

8. Refers to Nespresso production centres.



2024 PERFORMANCE OVERVIEW

REGENERATE LANDSCAPES	SDG TARGETS ¹	GRI INDICATORS	BUREAU VERITAS AUDITED IN 2024	2014-2024 (CUMULATIVE)	2024	2023	2022	BASELINE	BASELINE DATE
% of green coffee sourced through the AAA Program	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3	308	Yes		91%	94%	93%	10%	2005
% of green coffee certified by the Rainforest Alliance or Fairtrade International or Fair Trade USA or organic	2.4, 6.3, 6.4, 6.b, 15.1, 15.3, 15.5	417-1	Yes		57%	56%	51%	36%	2014
% of green coffee volume certified Rainforest Alliance	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3	304, 304-3	Yes		46%	43%	42%		
% of AAA coffee sourced from farms practising regenerative agriculture – equivalent to Bronze level as per Enveritas audit ²	2.4, 6.3, 6.4, 6.b, 15.1, 15.3, 15.5	304			83%	85%	76%		
% of AAA coffee sourced from farms practising regenerative agriculture – equivalent to Gold level as per Enveritas audit ³	2.4, 6.3, 6.4, 6.b, 15.1, 15.3, 15.5	304			65%	30%			
Area managed under the AAA Program (in ,000 hectares)	2.4, 6.3, 6.4, 6.b, 15.1, 15.3, 15.5	304	Yes		415	333	346	10	2009
Number of countries with agroforestry or reforestation programmes	2.4, 6.3, 6.4, 6.b, 15.1, 15.3, 15.5	201-2, 304-3			9	9	10	2	2014
Number of trees delivered by Nespresso and its partners in AAA Program landscapes (in ,000)	15.1, 15.2, 15.3	304-3	Yes	10,277	1,218	1,604	1,273	130	2014
Biodiversity priority areas with an action plan in place	15.1, 15.2, 15.3, 15.4, 15.5, 15.9	304-1			2	2	2		
Investment in climate actions (in ,000 CHF) ⁴	13.1, 13.2, 13.3, 15.2, 15.3	201-2, 302-2, 305	Yes	63,003	11,206	10,886	17,271	946	2014

1. Refers to the targets defined under the UN Sustainable Development Goals framework.

2. % of AAA green coffee volume estimated at Bronze level on the Regenerative Coffee Scorecard as per Enveritas verification. The Regenerative Coffee Scorecard is currently being refined by the Rainforest Alliance.

3. % of AAA green coffee volume estimated at Gold level on the Regenerative Coffee Scorecard as per Enveritas verification. The Regenerative Coffee Scorecard is currently being refined by the Rainforest Alliance.

4. Includes agricultural investments for climate change adaptation and mitigation.



2024 PERFORMANCE OVERVIEW

EMPOWER COMMUNITIES	SDG TARGETS ¹	GRI INDICATORS	BUREAU VERITAS AUDITED IN 2024	2014-2024 (CUMULATIVE)	2024	2023	2022	BASELINE	BASELINE DATE
Number of countries with the AAA Program	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5	308, 308-2, 413-1	Yes		18	18	18	5	2005
Number of farmers enrolled in the AAA Program	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5	308, 308-2, 413, 413-1, 414	Yes		168,550	157,540	150,918	1,500	2005
Number of active clusters in the AAA Program	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5	413-1			51	51	51		
Number of AAA Program field staff, including agronomists ²	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5	308			863	676	645	20	2005
% of AAA Program field staff positions held by women	5.5, 5.a	405-1			39%	35%	35%	0%	2005
% AAA farmers known and named in the database		308-1, 414-1			100%	100%	100%	100%	2021
% of green coffee certified Fairtrade International or Fair Trade USA	6.3, 6.4, 6.b, 8.3, 8.5, 8.7, 8.8, 15.3	417-1	Yes		9%	11%	7%	0%	2014
% of global coffee purchases at or above Fairtrade Minimum Price ³	6.3, 6.4, 6.b, 8.3, 8.5, 8.7, 8.8, 15.3	417-1			98%	98%	N/A	95%	2019
Number of farmers with access to financial resilience programmes (retirement savings plan, climate crop insurance, VSLA)	1.4, 2.3, 5.1, 8.3, 9.3	203-2, 413-1	Yes		41,733	20,851	17,584	0	2014
Number of countries where we have launched the Reviving Origins programme since 2014 ⁴	2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5, 17.16	203-2			7	7	7		
Number of field staff enrolled in the child rights capacity-building programme	8.7	408, 408-1			100	114	70		
Number of countries where Fair Labor Association assessment has been completed ⁵	8.3, 8.5, 8.7, 8.8	401, 408, 408-1			17	14	10	1	2021
Number of individuals benefitting from access to clean and safe water	6.1	303-1			10,922 ⁶	38,191	12,671		
Investment in coffee operations: technical assistance and AAA premiums (in ,000 CHF) ⁷	1.3, 1.5, 2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5		Yes	457,449	50,330	43,400	47,361	33,393	2014
Investment in field programmes related to gender equality (in ,000 CHF)	5.5, 5.a	405			584	688	611		

1. Refers to the targets defined under the UN Sustainable Development Goals framework.

2. 'Field staff' includes all staff working directly on the AAA Program, including agronomists, field technicians, project and support staff.

3. A study conducted by FLOCERT in 2023 has shown that 98% of the Nespresso green coffee purchases met the equivalent to the Fairtrade Minimum Price applicable in 2022 excluding Fairtrade Premium.

4. Some operations have been stopped in several origins due to current instability in the region.

5. Fair Labor Association assessment is an important stage in the overall FLA accreditation process.

6. Data does not include access to water points in DRC due to data unavailability caused by instability in the region.

7. The methodology of calculation was refined in 2024.



2024 PERFORMANCE OVERVIEW

ADVANCE CIRCULARITY	SDG TARGETS ¹	GRI INDICATORS	BUREAU VERITAS AUDITED IN 2024	2014-2024 (CUMULATIVE)	2024	2023	2022	BASELINE	BASELINE DATE
Number of markets with capsule recycling systems ²	8.4, 12.2, 12.4, 12.5	306-2, 306-4	Yes		71	70	74	1	1991
Numbers of countries where capsules can be recycled in collective infrastructure (even partial coverage) and/or where we join forces on recycling with competitors					15				
Estimated capsule collection capacity (%) ³	8.4, 12.2, 12.4, 12.5	306-2	Yes		99%	93%	94%	24%	2009
Estimated global recycling rate (%) ⁴	8.4, 12.2, 12.4, 12.5	306-2, 306-4	Yes		35%	33%	32%	15%	2009
Number of countries selling Nespresso home compostable capsules ⁵	8.4, 12.2, 12.4, 12.5				14	2		2	2023
Number of coffees in Nespresso home compostable collection ⁵	8.4, 12.2, 12.4, 12.5				6	5		5	2023
Number of markets selling or placing RELOVE refurbished machines	8.4, 12.2, 12.4, 12.5	306-2			21	14	10	3	2021
Nespresso Original Line made using 80% recycled aluminium	8.4, 12.2, 12.4, 12.5	306-2			100%	100%	100%		
Nespresso Vertuo Line made using 85% recycled aluminium	8.4, 12.2, 12.4, 12.5	306-2			95%	94%	90%		
% of B2C machine models ⁶ with an Ecoscore energy rating of A or higher ⁷	8.4, 12.2, 12.4, 12.5	302-4			100%	100%	100%		
% of B2C machine models ⁶ with an Ecoscore energy rating of A++ ⁷	8.4, 12.2, 12.4, 12.5	302-4			17%	17%		17%	2023
Accessories Packaging: % of recycled material in accessory collection packaging	8.4, 12.2, 12.4, 12.5	306-2			93%	93%		93%	2023
Machines Packaging: % of machine models packaging made using at least 80% of recycled material ⁸	8.4, 12.2, 12.4, 12.5	306-2			85%				
Total weight of waste generated in manufacturing (metric tonnes) ⁹	8.4, 12.2, 12.4, 12.5	306-3	Yes		9,373	7,786	8,603		
Breakdown: Hazardous waste in manufacturing (weight of waste generated in metric tonnes) ⁹	3.9, 6.3, 12.4	306-3			6	8	13.82		
Breakdown: Non-hazardous waste in manufacturing (weight of waste generated in metric tonnes) ⁹	8.4, 12.2, 12.4, 12.5	306-3	Yes		9,367	7,778	8,589		
Investment in collection capacity and recycling systems (in ,000 CHF) ^{10,11}	8.4, 12.2, 12.4, 12.5	306	Yes	554,899	80,781	81,817	78,680	16,678	2014

1. Refers to the targets defined under the UN Sustainable Development Goals framework.

2. As per Nespresso's market list.

3. Globally, 99% of Nespresso aluminium capsules are bought by household consumers who have access to a convenient recycling option.

4. In dedicated and collective systems.

5. TÜV certification.

6. Home-use machines (18 models).

7. As per Swiss regulation. KPI has evolved as per evolution of standard.

8. This calculation includes machines packaging materials, such as colour carton box, protective paper pulp and plastic foil and bags.

9. Precision of (previous) data calculation has been refined.

10. Methodology of calculation was refined in 2023.

11. Includes investment in technology.



2024 PERFORMANCE OVERVIEW

INSPIRE COLLECTIVE ACTION	SDG TARGETS ¹	GRI INDICATORS	BUREAU VERITAS AUDITED IN 2024	2014-2024 (CUMULATIVE)	2024	2023	2022	BASELINE	BASELINE DATE
B Impact Score ²	12.6						84	84 points	2022
Total investment in The Positive Cup (in ,000 CHF)	1.3, 1.5, 2.4, 6.3, 6.4, 6.b, 8.3, 15.1, 15.3, 15.5	201, 308	Yes	1,191,091	160,626	151,330	158,592	59,678	2014
Investment in engagement and governance (in ,000 CHF) ³	12.8		Yes	115,741	18,309	15,227	14,996	8,661	2014
Yearly amount raised through co-funding to support sustainable initiatives in coffee origins (in ,000 CHF)	1.1, 1.2, 1.5, 1.a, 2.3, 2.4, 6.2, 6.3, 6.b, 8.2, 15.1, 15.3, 15.5, 17	413-1		33,480	8,580	10,400	8,700		2018
Members of the Nespresso Sustainability Advisory Board (NSAB)	2.4, 12.8, 12.a	2-14			20	20	21		2013
Number of employees worldwide ⁴		2-7			14,694	14,428	14,004	330	2003
Recordable injury rate for total Nespresso and contractor workforce (per million hours worked)	1.3, 8.8	403-9			1.2	1.2	1.4	7.9	2014
% of employees who have taken a sustainability training	4.7, 12.6, 17.16, 17.17	404-2, 2-24			84%				
Nespresso employee sustainability champions around the world	2.4, 12.8, 12.a				227	211	98		2020
Full-time employees on the sustainability team at Nespresso HQ and in AAA regions	2.4, 12.8, 12.a				22	26	26		
Number of nationalities at Nespresso globally	10.2				116	116	120	113	2021
% workforce under 30 years of age	8.5, 10.2	405-1			31%	33%	33%		
% of women employees ⁵	5.5, 10.2	405-1			56%	56%	57%		2019
% of women managers ⁶					51%				
Number of markets where we operate ⁷		2-1			93	93	83	4	2003
Number of boutiques worldwide		2-1			791	791	791	1	2000
Number of production centres		2-1			3	3	3	1	1986
Number of permanent coffees in the range ⁸					91	92	91	4	1986

1. Refers to the targets defined under the UN Sustainable Development Goals framework.

2. B Corp certification is valid for three years and Nespresso plans to go through the recertification process in 2025.

3. This KPI includes investments in governance and engagement through sustainability initiatives, sustainability events, and certifications.

4. Excluding agents' employees.

5. Full- or part-time Nespresso employees with fixed or permanent contract.

6. Full- or part-time Nespresso employees with fixed or permanent contract who have direct reports.

7. As per Nespresso's market list.

8. Nespresso branded coffees.



FAIR LABOR ASSOCIATION

SOURCING PROFILE DISCLOSURES

LOCATION	ACREAGE RANGE OF THE COMMODITY	ACREAGE TRACED RANGE
BRAZIL	High	High
CHINA	Low	High
COLOMBIA	High	High
COSTA RICA	Medium	High
DRC	Low	High
EL SALVADOR	Low	High
ETHIOPIA	Medium	Medium (at mills level)
GUATEMALA	Medium	High
HONDURAS	Low	High
INDIA	Medium	High
INDONESIA	Low	High
KENYA	Low	Medium (at mills level)
MEXICO	Low	High
NICARAGUA	Low	High
PERU	Low	High
UGANDA	Low	High
VIETNAM	Low	High
ZIMBABWE	Low	High



INDEPENDENT ASSURANCE REPORT

THE STAKEHOLDERS OF NESTLÉ NESPRESSO S.A.

INTRODUCTION AND OBJECTIVES OF WORK

Bureau Veritas UK Limited ('Bureau Veritas') has been engaged by Nestlé Nespresso S.A. ('Nespresso') to provide limited assurance of selected KPIs in 'The Positive Cup Report 2024 Progress Report' (the 'Report'). The objective is to provide assurance to Nespresso and its stakeholders over the accuracy and reliability of the reported information and data.

SCOPE OF WORK

The scope of our work was limited to assurance over the following information included within the Report for the period 1 January 2024 to 31 December 2024 (the 'Selected Information'):

Decarbonise the Value Chain

- Trees delivered for carbon removals within AAA landscapes (in ,000)
- Total energy consumption in our three production centres (gigajoules per tonne of product)
- % of renewable electricity procured for our three production centres
- % of renewable energy consumed across production centre operations
- Total on-site water withdrawal (m³ per tonne of product)
- Energy consumption in offices and boutiques operated by Nespresso (gigajoules)
- % of renewable energy consumed in offices and boutiques operated by Nespresso

Regenerate Landscapes

- % of green coffee sourced through the AAA program
- % green coffee certified by the Rainforest Alliance or Fairtrade International or Fair Trade USA or organic
- % of green coffee certified Rainforest Alliance
- Area managed under the AAA Program (in ,000 hectares)

- Number of trees planted by Nespresso and its partners in AAA Program landscapes (in ,000)
- Investment in climate actions (in ,000 CHF)

Empower Communities

- Number of countries with the AAA Program
- Number of farmers enrolled in the AAA Program
- % of green coffee certified Fairtrade International or Fair Trade USA
- % Green Coffee Organic Certified
- Investment in coffee operations: technical assistance and AAA premiums (in ,000 CHF)
- Number of farmers with access to financial resilience programmes
 - Number of farmers with access to retirement savings plan
 - Number of farmers with access to crop insurance
 - Number of farmers with access to VSLA

Advance Circularity

- Number of markets with capsule recycling systems
- Estimated capsule collection capacity (%)
- Estimated global recycling rate (%)
- Investment in collection capacity and recycling systems (in ,000 CHF)
- Total weight of waste generated in manufacturing (metric tonnes)
- Hazardous waste in manufacturing (weight of waste generated in metric tonnes)
- Non-hazardous waste in manufacturing (weight of waste generated in metric tonnes)

Inspire Collective Action

- Investment in The Positive Cup (in ,000 CHF)
- Investment in engagement and governance (in ,000 CHF)

REPORTING CRITERIA

The Selected Information needs to be read and understood together with Nespresso The Positive Cup 2024 - Basis of Reporting, as set out [here](#).

LIMITATIONS AND EXCLUSIONS

Excluded from the scope of our work is assurance of information relating to:

- Activities outside the defined assurance period;
- Positional statements of a descriptive or interpretative nature, or of opinion, belief, aspiration or commitment to undertake future actions; and
- Other information included in the Report other than the Selected Information.

The following limitations should be noted:

- This limited assurance engagement relies on a risk based selected sample of sustainability data and the associated limitations that this entails;
- The reliability of the reported data is dependent on the accuracy of metering and other production measurement arrangements employed at site level, not addressed as part of this assurance;
- This independent statement should not be relied upon to detect all errors, omissions or misstatements that may exist; and
- Select input data obtained via third parties was checked for alignment and not traced back through third party calculations to source, including data taken from suppliers or partners, such as Pur Project and Blue Marble.

RESPONSIBILITIES

This preparation and presentation of the Selected Information in the Report are the sole responsibility of the management of Nespresso.

Bureau Veritas was not involved in the drafting of the Report or of the Reporting Criteria. Our responsibilities were to:

- obtain limited assurance about whether the Selected Information has been prepared in accordance with the Reporting Criteria;
- form an independent conclusion based on the assurance procedures performed and evidence obtained; and
- report our conclusions to the Directors of Nespresso.

ASSESSMENT STANDARD

We performed our work to a limited level of assurance in accordance with *International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other than Audits or Reviews of Historical Financial Information (effective for assurance reports dated on or after December 15, 2015)*, issued by the International Auditing and Assurance Standards Board.

SUMMARY OF WORK PERFORMED

As part of our independent assurance, our work included:

- Conducting interviews with relevant personnel of Nespresso;
- Reviewing the data collection and consolidation processes used to compile Selected Information, including assessing assumptions made, and the data scope and reporting boundaries;
- Reviewing documentary evidence provided by Nespresso;
- Agreeing a selection of the Selected Information to the corresponding source documentation;
- Assessing the disclosure and presentation of the Selected Information to ensure consistency with assured information; and
- Reperforming a selection of aggregation calculations of the Selected Information.

A 5% materiality threshold was applied to this assurance. It should be noted that the procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

CONCLUSION

On the basis of our methodology and the activities and limitations described above nothing has come to our attention to indicate that the Selected Information is not fairly stated in all material respects.

STATEMENT OF INDEPENDENCE, INTEGRITY AND COMPETENCE

Bureau Veritas is an independent professional services company that specialises in quality, environmental, health, safety and social accountability with over 190 years history. Its assurance team has extensive experience in conducting verification over environmental, social, ethical and health and safety information, systems and processes.

Bureau Veritas operates a certified¹ Quality Management System which complies with the requirements of ISO 9001:2015, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards, quality reviews and applicable legal and regulatory requirements which we consider to be equivalent to ISQM 1 & 2².

Bureau Veritas has implemented and applies a Code of Ethics, which meets the requirements of the International Federation of Inspection Agencies (IFIA)³, across the business to ensure that its employees maintain integrity, objectivity, professional competence and due care, confidentiality, professional behaviour and high ethical standards in their day-to-day business activities. We consider this to be equivalent to the requirements of the IESBA code⁴.

1. Certificate available on request.

2. International Standard on Quality Management 1 (Previously International Standard on Quality Control 1) & International Standard on Quality Management 2.

3. International Federation of Inspection Agencies – Compliance Code – Third Edition.

4. Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants.



Bureau Veritas UK Ltd

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London, 25 March 2025



NESPRESSO